

Health and Safety Policy

Our commitment

We are committed to achieving **zero harm**. This means that **everyone gets home safe and returns fit for work, every day**.

Occupational health and safety are at the **heart** of our business. We will **never** ask anyone to compromise safety in the name of Affinity Water and when something is not right, we will **stop and make it safe**.

To deliver our commitment, we will **work together to continuously improve** our working **environments**, our **occupational health and safety management system** and our **culture**.

Our approach

When it comes to health and safety, we never cut corners:

- our directors set clear occupational health and safety objectives, targets and strategy, and regularly monitor progress
- our leaders promote occupational health and safety best practice, set a personal example and recognise contributions to achieving zero harm
- we ensure that hazards are risk assessed and controlled to prevent harm
- we define and implement our standards, and comply with applicable legislation
- we ensure that our colleagues and our suppliers are trained and competent to undertake activities safely
- we consult, listen and respond openly to our colleagues, safety representatives, customers and other stakeholders
- if incidents occur, we investigate them to understand the causes and take appropriate action to prevent similar incidents from happening again.

Our role

We expect everyone who works for or with us to:

- **care** for themselves and anyone who comes into contact with our activity
- **discuss** how we will improve safety, health and wellbeing
- **familiarise** themselves with the safety management system
- **follow** relevant standards, procedures and safe systems of work
- **own** issues and ensure they are resolved
- **challenge** behaviours and conditions that may cause harm, and act on challenges from others
- **report** all hazards, near misses and incidents
- **share** learning and prevent similar incidents from occurring in the future.



Drew Ritchie, Managing Director – Wholesale Operations