



# Monthly Community Performance October 2018\*

Please note that it takes a number of months to collate the data before this report can be published




**Misbourne Community**

Population served	326266
Length of main	2,100km
Area of community	476km <sup>2</sup>
Average water usage (litres per person per day)	173
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	36
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0




**Colne Community**

Population served	464820
Length of main	1,800km
Area of community	299km <sup>2</sup>
Average water usage (litres per person per day)	162
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	24
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0




**Lee Community**

Population served	689516
Length of main	3,200km
Area of community	986km <sup>2</sup>
Average water usage (litres per person per day)	146
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	1
Number of mains bursts on our network	40
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	24




**Pinn Community**

Population served	1072439
Length of main	2,700km
Area of community	273km <sup>2</sup>
Average water usage (litres per person per day)	161
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	66
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0




**Stort Community**

Population served	285879
Length of main	2,300km
Area of community	1192km <sup>2</sup>
Average water usage (litres per person per day)	157
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	44
Unplanned interruptions to supply of more than 12 hours	32
Planned works taking longer to complete than notified	126




**Wey Community**

Population served	551876
Length of main	2,600km
Area of community	496km <sup>2</sup>
Average water usage (litres per person per day)	156
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	22
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0



**Dour Community**

Population served	175329
Length of main	1,100km
Area of community	413km <sup>2</sup>
Average water usage (litres per person per day)	120
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	11
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0



**Brett Community**

Population served	3719697
Length of main	900km
Area of community	382km <sup>2</sup>
Average water usage (litres per person per day)	132
<b>Annual Performance Commitment</b>	<b>October 2018</b>
Affected customers not notified of planned works	0
Number of mains bursts on our network	11
Unplanned interruptions to supply of more than 12 hours	0
Planned works taking longer to complete than notified	0

\*All performance figures are unaudited and subject to change