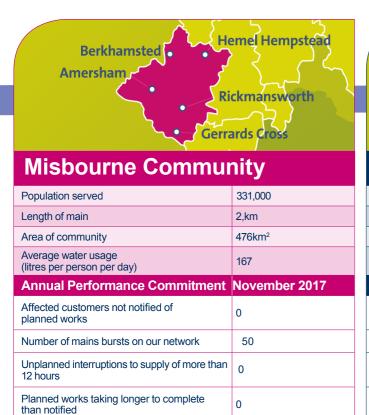
## **Monthly Community Performance** November 2017\*

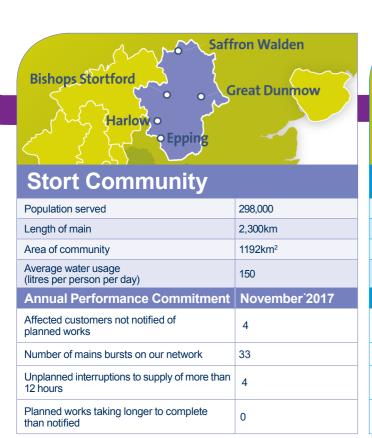


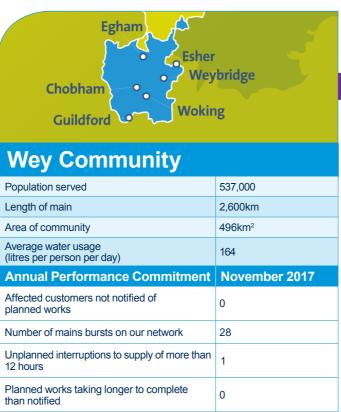


Harpenden	7	
Harpenden St Albans London Colney		
,	Borehamwood Edgware	
Colne Community	( )	
Population served	448,000	
Length of main	1,800km	
Area of community	299km²	
Average water usage (litres per person per day)	161	
<b>Annual Performance Commitment</b>	November 2017	
Affected customers not notified of planned works	0	
Number of mains bursts on our network	25	
Unplanned interruptions to supply of more than 12 hours	0	
Planned works taking longer to complete than notified	0	

Lee Community	<i>ک</i> م
Population served	717,000
Length of main	3,200km
Area of community	986km²
Average water usage (litres per person per day)	151
Annual Performance Commitment	November 2017
Affected customers not notified of planned works	8
Number of mains bursts on our network	46
Unplanned interruptions to supply of more than 12 hours	3
Planned works taking longer to complete than notified	4

Harrow Uxbridge Southall Haye	Wembley
<b>Pinn Community</b>	
Population served	977,000
Length of main	2,700km
Area of community	273km²
Average water usage (litres per person per day)	166
<b>Annual Performance Commitment</b>	November 2017
Affected customers not notified of planned works	1
Number of mains bursts on our network	46
Unplanned interruptions to supply of more than 12 hours	0





o Dover o Folkestone Hythe		
Dour Community		
Population served	180,000	
Length of main	1,100km	
Area of community	413km²	
Average water usage (litres per person per day)	125	
Annual Performance Commitment	November 2017	
Affected customers not notified of planned works	0	
Number of mains bursts on our network	9	
Unplanned interruptions to supply of more than 12 hours	0	
Planned works taking longer to complete than notified	0	

Manningtree Harwich  Brightlingsea Clacton-on-Sea	
<b>Brett Community</b>	
Population served	151,200
Length of main	900km
Area of community	382km²
Average water usage (litres per person per day)	121
<b>Annual Performance Commitment</b>	November 2017
Affected customers not notified of	0
planned works	
Number of mains bursts on our network	11