

Step 2: Design, survey and cost advice



Using the information provided within your application, we will:



Review and identify the size, material and location of your new or replacement service connection.

This may include a site survey, hydraulic modelling review and water quality assessment. Please note we will also make our Network Regulations team aware of all potentially notifiable works being applied for, however, this does not negate the need for formal notification of works if required.

As such, if the works being completed are deemed notifiable, please ensure that the formal notification process is followed and a separate form is issued to our Network Regulations team for review.

For further information about notifiable works and to issue notification, please visit our website:

www.affinitywater.co.uk/water-fittings-regulations



Provide you with cost advice and survey drawings confirming the size, material, cost and location of your new or replacement service connection.

This will also mention whether there are any extraordinary factors which may delay completion of the works, (E.g. the requirement for a road closure or special engineering difficulties such as proximity to railway lines). The cost advice will be provided within 28 days of your complete application being submitted.

The cost advice issued will be a convertible quote meaning that we will also show costs which would be incurred should you choose to appoint an accredited self-lay provider to complete the works on our behalf.



For more information on using self-lay providers, please visit our website:
www.affinitywater.co.uk/self-lay-providers

Should you wish to proceed you will be asked to select which option you wish to pursue.

