

IMPORTANT NOTICE

Please continue to boil your water

This is precautionary and nothing to worry about. You can find out more at www.affinitywater.co.uk/newpipes



IMPORTANT NOTICE

This notification is additional to our notification on:



Date:

Time:

Questions you may have...

Now my water has been restored, will it work normally?

Yes, firstly turn taps on gently to release any air that may have accumulated.

Do I need to boil all the water I use?

It is strongly advised that you boil all water for drinking, cleaning teeth, preparing food, cooking and for your pets' needs.

How will I know when my water no longer needs to be boiled?

We will let you know as soon as the situation changes. You will receive a green information card through your door within 72 hours and this will confirm that there is no further need to boil your water.

Is it safe to use the water in the shower/bath?

Yes, it's fine to use for washing, bathing, toilet flushing and garden use.

We are working as quickly as possible to test and confirm your water supply has been restored to a high standard.

Visit www.affinitywater.co.uk/newpipes to find out more or call **0345 357 2407**

Scan this QR code for more information




Affinity Water

Your local supply, on tap