

This Table provides a high-level description of the categories of use most common amongst customers.

Further detail, including statutory definitions and exceptions, can be found in section 76 of the Water Industry Act 1991, the Water Use (Temporary Bans) Order 2010 and the Water UK Code Of Practice and Guidance for Water Companies on Water Use Restrictions.

If you have a specific use in mind that isn't included in the table then please write to us describing what your intended use and we will provide you with further guidance.

| What is banned? | What can't I do? | What can I do? |
|--|---|--|
| <p>Watering a garden using a hosepipe</p> | <p>Water a garden using a hosepipe.</p> <p>Water a garden using a watering-can or other container filled using a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> <p>A garden includes a domestic garden, park, public gardens, a lawn, a grass verge, an area of grass used for sport or recreation, an area of an allotment used for non-commercial purposes and any other green space.</p> | <p>Water a garden using a watering can or other container filled direct from a tap.</p> <p>Water a garden with grey water (e.g. bath water) or rainwater (e.g. collected in a water-butt) using any means including a hosepipe.</p> <p>Water a garden using a hosepipe if you hold a blue-badge or are on our priority services register because you have restricted mobility.</p> <p>Water a garden using a hosepipe for reasons of health or safety – this allows the watering of the active playing area of a sports or recreation ground using a hosepipe where this is necessary for health and safety purposes.</p> <p>Water newly laid turf for up to 28 days using a hosepipe.</p> |
| <p>Cleaning a private motor vehicle using a hosepipe</p> | <p>Clean a private motor vehicle (which includes taxis and minicabs) using a hosepipe.</p> <p>Clean a private motor vehicle (which includes taxis and minicabs) using a bucket or other container that has been filled using a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>Clean a private motor vehicle using a bucket or other container filled direct from a tap.</p> <p>Clean a private motor vehicle with grey water (e.g. bath water) or rainwater (e.g. collected in a water-</p> |

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| | | <p>butt) using any means including a hosepipe.</p> <p>Clean a private motor vehicle with a hosepipe if you hold a blue-badge or are on our priority services register because you have restricted mobility.</p> <p>Clean a private motor vehicle with a hosepipe as part of a business specialising in hand-washing of private motor vehicles.</p> |
| <p>Watering plants on domestic or other non-commercial premises using a hosepipe</p> | <p>Water plants in outdoor pots or in the ground under cover at home (which includes a boat or caravan used as a home) or other non-commercial premises using a hosepipe.</p> <p>Water plants in outdoor pots or in the ground under cover at home (which includes a boat or caravan used as a home) or other non-commercial premises using a watering-can or other container filled using a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>Water plants in outdoor pots or in the ground under cover using a watering can or other container filled direct from a tap.</p> <p>Water plants in outdoor pots or in the ground under cover with grey water (e.g. bath water) or rainwater (e.g. collected in a water-butt) using any means including a hosepipe.</p> <p>Water plants in outdoor pots or in the ground under cover using a hosepipe if you hold a blue-badge or are on our priority services register because you have restricted mobility.</p> <p>Water newly laid turf for up to 28 days using a hosepipe.</p> |
| <p>Cleaning a private leisure boat using a hosepipe</p> | <p>Clean a private leisure boat using a hosepipe.</p> <p>Clean a private leisure boat using a bucket or other container that has been filled using a hosepipe.</p> | <p>Clean a private leisure boat using a bucket or other container filled direct from a tap.</p> <p>Clean a private leisure boat with grey water (e.g. bath</p> |

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| | <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>water) or rainwater (e.g. collected in a water-butt) using any means including a hosepipe.</p> <p>Clean a private leisure boat with a hosepipe as part of a business specialising in hand-washing boats.</p> <p>Clean a private leisure boat in order to prevent the spread of non-native or invasive species.</p> <p>Clean any enclosed area of a private leisure boat using a hosepipe.</p> <p>Clean a private leisure boat that is your principal place of residence using a hosepipe.</p> <p>Clean a private leisure boat for health and safety reasons.</p> |
| <p>Filling or maintaining a domestic swimming or paddling pool</p> | <p>Fill or maintain a swimming pool or paddling pool at home using a hosepipe.</p> <p>Fill or maintain a swimming pool or paddling pool using a bucket or other container filled using a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>Fill or maintain a swimming pool or paddling pool using a bucket or other container filled direct from a tap.</p> <p>Fill or maintain a swimming pool or paddling pool using a hosepipe if this is necessary to its construction.</p> <p>Fill or maintain a swimming pool or paddling pool that is designed, constructed or adapted for use for medical treatment with a hosepipe.</p> <p>Fill or maintain a swimming pool or paddling pool that is used in the course of a</p> |

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| | | programme of veterinary treatment using a hosepipe. |
| Drawing water, using a hosepipe, for domestic recreational use | Use a hosepipe for any recreational use at home, for example to have a water fight or to use in a water slide. <u>Unless</u> you are using a hosepipe in a way set out in the right-hand column. | Use a bucket or other container for any recreational use at home fill direct from a tap e.g. to have a water fight. |
| Filling or maintaining a domestic pond using a hosepipe | Fill or maintain a pond at home using a hosepipe. Fill or maintain a pond at home using a bucket or other container filled using a hosepipe. <u>Unless</u> you are using a hosepipe in a way set out in the right-hand column. | Fill or maintain a pond using a bucket or container filled direct from the tap. Fill or maintain a pond in which fish and aquatic animals are kept using a hosepipe. Fill or maintain a pond using a hosepipe if you hold a blue badge or are on our priority services register because you have restricted mobility. |
| Filling or maintaining an ornamental fountain. | Fill or maintain an ornamental fountain whether by a hosepipe or by permanent plumbing. <u>Unless</u> your ornamental fountain falls in one of the categories in the right hand column. | Fill or maintain an ornamental fountain which is in or near a fish-pond if its purpose is to supply sufficient oxygen to the water in the pond to keep the fish healthy. Fill or maintain an ornamental fountain with religious significance. |

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| <p>Cleaning walls, or windows, of a domestic premises using a hosepipe</p> | <p>Clean the external walls or windows of a home (including any garage, shed or outbuilding) using a hosepipe.</p> <p>Clean the external walls or windows of a home (including any garage, shed or outbuilding) using a bucket or other container filled with a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>Clean the external walls or windows of a home (including any garage, shed or outbuilding) using a bucket or other container filled direct from a tap.</p> <p>Clean the external walls or windows of a home (including any garage, shed or outbuilding) with grey water (e.g. bath water) or rainwater (e.g. collected in a water-butt) using any means including a hosepipe.</p> <p>Clean the external walls or windows of a home (including any garage, shed or outbuilding) using a hosepipe if you hold a blue badge or are included in our priority services register because you have restricted mobility.</p> <p>Clean the external wall or windows of a home (including any garage, shed or outbuilding) using a hosepipe as part of a window-cleaning business or other cleaning business.</p> <p>Clean the external wall or windows of a home (including any garage, shed or outbuilding) using a hosepipe for health or safety reasons.</p> |
| <p>Cleaning paths or patios using a hosepipe</p> | <p>Clean any path or patio using a hosepipe.</p> <p>Clean any path or patio using a bucket or other container filled with a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>Clean a path or patio using a bucket or other container filled direct from a tap.</p> <p>Clean a path or patio with grey water (e.g. bath water) or rainwater (e.g. collected in a water butt) using any means including a hosepipe.</p> |

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| | | <p>Clean a path or patio using a hosepipe if you hold a blue badge or are included in our priority services register because you have restricted mobility.</p> <p>Clean a path or patio using a hosepipe as part of cleaning business.</p> <p>Clean a path or patio using a hosepipe for health or safety reasons.</p> |
| <p>Cleaning other artificial surfaces using a hosepipe</p> | <p>Clean any artificial surface (including any outdoors area paved or laid with an artificial surface, timber decking, a quay and any roof of a home) using a hosepipe.</p> <p>Clean any artificial surface using a bucket or other container filled using a hosepipe.</p> <p><u>Unless</u> you are using a hosepipe in a way set out in the right-hand column.</p> | <p>Clean an artificial surface using a bucket or other container filled direct from a tap.</p> <p>Clean an artificial surface with grey water (e.g. bath water) or rainwater (e.g. collected in a water-butt) using any means including a hosepipe.</p> <p>Clean an artificial surface using a hosepipe if you hold a blue badge or are included in our priority services register because you have restricted mobility.</p> <p>Clean an artificial surface using a hosepipe as part of cleaning business.</p> <p>Clean an artificial surface using a hosepipe for health or safety reasons.</p> |

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