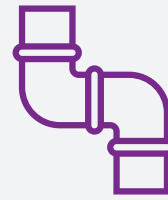


Step 4: Laying your pipework



After accepting the cost advice and completing payment, the next step is for you to commence laying pipework on your side of the boundary as per our design drawing. You will need to ensure that the newly installed pipe is compliant with the Water Supply (Water Fittings) Regulations 1999. The easiest way to ensure this is to have your supply installed by an approved plumber or groundworker who can then certify the installation for you.

- You will need to ensure all pipework is of the size and material specified in the cost advice you have received and that the service(s) have been installed up to the agreed connection point at the boundary of your site, as per the survey drawing issued with your cost advice.
- You may be asked to provide photographs of the newly installed pipework along with the certificate from an approved plumber or groundworker. Please refer to the **'Are you ready for connection?'** document issued with your cost advice for further information.
- Once you have completed installing your pipework and have necessary photos or certificates to assure the work, please log into the **'Request for Work'** section of our online portal where you can attach all of the required evidence and request a connection date.
- We will review all the information submitted and respond to advise whether we require any further information from you before we pass the works over to our delivery partner.



NB: Please be advised that all services sized at 63mm or larger will also require testing and chlorination prior to final connection. Please review our **'Disinfection of Services'** leaflet for further information about steps to connection in these instances as the process will vary.

